



## **Position: Customer Care & Service Agent (m/w/d)**

Employer: Vega Salmon GmbH, Handewitt  
Contract form: full-time, 40 hours/week  
Start of employment: as soon as possible

### Job Description:

As a Customer Care and Service Agent in our company, you will play a key role in ensuring customer satisfaction and efficient order processing.

Your work will help strengthen our customer relationships and drive business success.

You too can become part of our international sales team!

### Your tasks:

- Order acceptance and independent processing, as well as coordination of deliveries by truck, air and sea freight
- Creating invoices and credit notes
- Complaint processing
- Various ad hoc tasks
- Participating in projects within the scope of the field of activity

### Your professional qualifications:

- Completed commercial training, a degree or professional experience in this area
- Confident use of Microsoft Office, ideally experience with Navision
- Strong communication skills, organizational talent, a structured and independent way of working, as well as a strong customer and service orientation
- Stress resistance and the ability to keep a “cool head” in a fast-paced and flexible environment
- Good written and spoken English knowledge



### What we offer:

- Flat hierarchies and a lived “you” culture
- 30 days’ vacation
- Possibility of working from home
- Flexible working hours
- A height-adjustable workstation, as well as your own laptop and company cell phone
- Individual training opportunities
- Attractive social benefits, such as the Edenred Shopping Card, Company bike leasing or company pension schemes
- Employee breakfast with all colleagues once a week
- Free drinks and fresh fruit
- Regular company parties and team events

### About us:

We, Vega Salmon GmbH, refine salmon and are known for our high quality standards and innovative products. Our turnover in 2021/2022 amounts to more than 150 million euros in Europe, Asia and America.

If you are a proactive, service-oriented individual with the above qualifications and skills, we look forward to receiving your application for this exciting position as a Customer Care and Service Agent.

E-Mail: [Bewerbung@vegasalmon.dk](mailto:Bewerbung@vegasalmon.dk)

You can find more information about our company at <http://www.vega-salmon.dk>.

If you have any questions, please feel free to contact Finn Jessen from HR: (04608) 9731 – 770

Vega Salmon GmbH is an employer that promotes equal opportunities. We embrace diversity and are committed to creating an inclusive work environment for all employees. Even if you do not fully meet the criteria mentioned, we would be happy to receive an application from you.